



COVID-19 SAFEGUARDS

Prepared in cooperation with the Austrian Red Cross

The COVID-19 safeguards are based on the guidelines and recommendations of the Federal Ministry for Labour, Social Affairs, Health and Consumer Protection. Although they cannot guarantee individual protection against infection with SARS-CoV-2, they are designed to ensure that visitors of ZOOM Children's Museum are not subject to any increased risk beyond that involved in other contacts in public spaces. The key measures are: practice social distancing (at least 1 metre) and adhere to the rules of hygiene to protect yourself. ZOOM Children's Museum is emphasizing risk-conscious behavior based on personal responsibility.

Visitor protection:

- Tickets must be reserved in advance
- Taking advantage of contactless and cashless payment options
- Handling visitor communication in advance, preferably without personal contact
- Staff members positioned at the entrance to provide information to visitors
- Ensuring a minimum distance of 1 metre between individuals
- Protective shields at the ticket desk and at the floor management site
- Wearing protective masks for visitors and staff members (except children under the age of 6)
- Managing visitor flows by using various entrances and exits as well as staggered starting times in the individual areas
- Reduced visitor numbers for all programmes
- Conducting the Studio- and Animated Film workshops outside in the green, shaded ZOOM courtyard
- Hand disinfectants at all entry and exit areas
- Surface disinfection and disinfection of the hands-on stations after each use
- Soap and disposable towels in the toilet facilities
- Increased cleaning intervals by the cleaning staff and other staff members
- Air-conditioning (fresh-air system)
- Optimized air circulation
- COVID-19 officer always on site during ZOOM opening hours
- Hygiene training of ZOOM staff members by Austrian Red Cross experts
- Fully operational COVID-19 prevention scheme
- Persons who show symptoms such as fever, coughing, shortness of breath or other respiratory difficulties can be denied entry into ZOOM Children's Museum



ZOOM Facts

ZOOM Exhibition

- 566 m² indoor and 100 m² outdoor area
- Air-conditioning (fresh-air system) and optimized air circulation
- Reduced visitor numbers
- 2 smaller groups are guided through the exhibition independently of one another and without any between-group contact
- Regular cleaning and disinfection of all contact surfaces and hands-on stations

ZOOM Studio

- 100 m² indoor and 50 m² outdoor area
- Air-conditioning (fresh-air system) and optimized air circulation
- Reduced visitor numbers
- Workshops conducted outside in the green, shaded ZOOM courtyard
- Regular cleaning and disinfection of all contact surfaces and hands-on stations

ZOOM Animated Film Studio

- 150 m² indoor and 50 m² outdoor area
- Air-conditioning (fresh-air system) and optimized air circulation
- Reduced visitor numbers
- Workshops conducted outside in the green, shaded ZOOM courtyard
- Regular cleaning and disinfection of all contact surfaces and hands-on stations

ZOOM Ocean

- 200 m² on different floor levels
- Reduced visitor numbers
- Regular cleaning and disinfection of all contact surfaces and hands-on stations